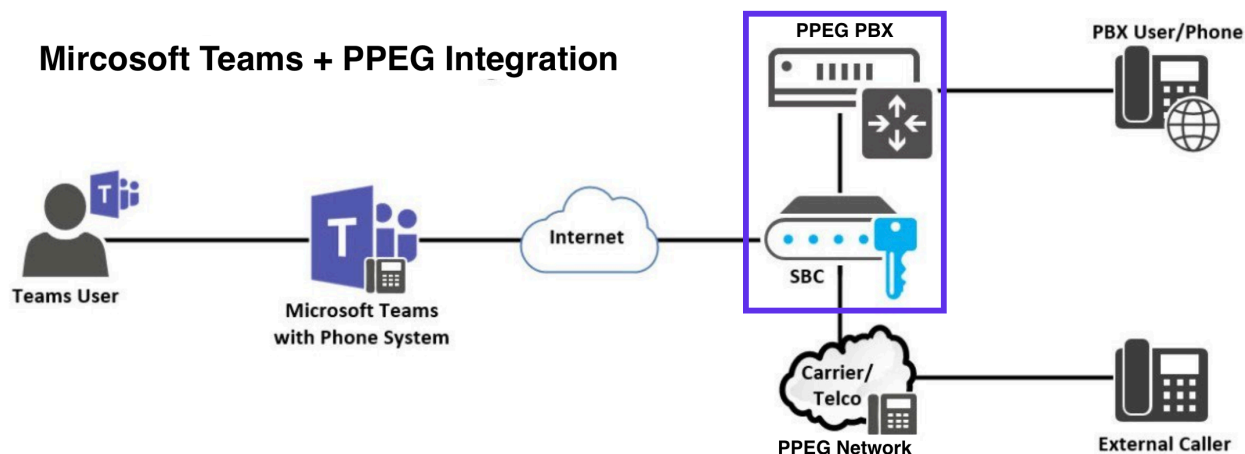


PPEG Network + MS Teams (O365) + Local Calling + Local Numbers



Microsoft Teams offers an unprecedented feature set for office communications, this integration will allow for normal SIP extensions and MS Teams extensions to seamlessly communicate with each other, additionally, MS Teams members can belong to ring groups or queues, along with receiving and making outbound calls all from the PBX, employees who have no need to take advantage of utilising MS Teams can still have a registered SIP phone, making it possible for them to still be called from an MS Teams extension

In the MS Teams environment connectivity to standard VoIP devices can be challenging, there are two cases to consider

- Users that would like to have a desktop phone which is not certified with MS Teams along with the MS Teams soft phone, the desk phone should ring along with the MS Teams soft phones on incoming calls, and it should be possible to make outbound calls from either device using the same extension number and outgoing caller id.
- Users that don't have a MS Teams account in the company should be able to call MS Teams extensions, receive calls from MS Teams extensions and transfer between other extensions, especially in companies with a large number of non-office workers like factories, transportation operators or retail chains, users can benefit from the possibility to mix and match office and non-office users

The PPEG PBX supports a large range of VoIP devices, DECT phones, door phones, analog adapters (ATA). In many deployments, companies will be able to keep their existing VoIP phones, allowing cost savings for the rollout and purchase of new devices, for users with cell phones, installing the free mobile app is a simple way to connect those users.

Companies can combine the “best of both worlds” to address large requirements both from the MS Teams side as well as from the classical PBX side.